



ICTS EUROPE – AVIATION SECURITY COURSES

ICTS Europe has long been a name synonymous with aviation security solutions. A world leader in its field, ICTS has led the global aviation security sector for over two decades, building an unrivalled reputation for professional integrity, service quality, innovation and commercial ethos. As part of our services and technology, including our Computer-Based Training platform, we offer a unique combination of Aviation Security expertise, the latest in CBT methodologies, and extensive training experience.

The training products listed below were created by the ICTS Europe **Product Quality Control & Training Department** (PQC&T). The following table shows a sampling of our most requested courses:

CODE	TRAINING PRODUCTS	STANDARD DURATION	MAX CLASS SIZE	REMARKS
2A	Basic Aviation Security Agent Course	5 days classroom & 5 days OJT	16	This course follows the requirements of major regulators, such as the US TSA, the UK DfT, the EU and ECAC for no-passenger-contact security positions at airports (DfT Level 1)
2G	Annual Security Refresher Training	½ to 1 day classroom	14	For various aviation security functions; includes professional update and enrichment of professional skills
2H	Travel Documentation Check and Fine Prevention Training	2 – 4 days classroom & 2 – 6 days OJT	14	For airline security staff, passenger service (check-in) staff, and appropriate authorities; Integration of IT solution possible
2I	Airline Security Manager / Coordinator Training	Tailor-made, TBD	TBD	Such a course would be preceded by a survey & an assessment of specific needs
2J	Unruly Passengers Treatment / Aircrew Security Training	1 – 2 days classroom	12	For passenger service staff at airports, for flying airline staff and for security agents at airports
3A	General Security Awareness Training	4 – 6 hours classroom	N/A	CBT supported
3B	DetAct Training	2 - 3 days classroom & field exercises	12	Detection of suspicious individuals and suspicious activities, and the appropriate steps to be taken. For airport, airline, security, law enforcement and other staff. CBT in development
3C	Security Checkpoint Operator Course (Airports)	5 days classroom & 5 days OJT	16	Eagle CBT supported
3D	HBS Operator Course	5 days classroom & 5 days OJT	16	Eagle CBT supported
3E	Airport Passenger Security Checkpoint Lead Agent Course	4 days classroom & 5 days OJT	14	For professional supervisory activities of single checkpoint positions and line management of a team of 3 – 4 security agents. Eagle CBT supported
3F	HBS Lead Agent Course	4 days classroom & 5 days OJT	14	For professional supervisory activities of HBS positions and line management of a team of 3 – 4 security agents. Eagle CBT supported
3G	Checkpoint Supervisor Course	6 days classroom & 7 days OJT	14	For professional supervisory activities encompassing several single checkpoint positions (e.g. within a "central checkpoint" system) and line management of a mid-size security agent team (6 – 20). Eagle CBT supported. Includes the subjects of the Airport Passenger Security Checkpoint Lead Agent Course (3E).



CODE	TRAINING PRODUCTS	STANDARD DURATION	MAX CLASS SIZE	REMARKS
3H	HBS Supervisor Course	6 days classroom & 7 days OJT	14	For professional supervisory activities of HBS positions and line management of a team of up to 20 security agents. Eagle CBT supported. Includes the subjects of the HBS Lead Agent Course (3F). Candidates should undergo a selection process
3I	CTX Operator Training	3 days classroom & 5 days OJT	10	For experienced, certified x-ray operators only
4A	Cargo Security Agent Course	5 days classroom & 5 days OJT	16	The course follows international and national regulations on cargo security
4B	Cargo Security Supervisor Course	3 days classroom & 5 days OJT	14	For experienced cargo security agents slated for promotion to supervisory positions for units of at least 3 security agents.
5A	Aviation Security Instructor Course	5 days classroom & 5 days OJT	12	Prior experience as aviation security agent required; candidates will have to pass a selection process
5B	CTX Instructor Course	5 days classroom & 1 supervised course	10	Prior experience as x-ray operator required.
5C	X-ray Instructor (HBS & Checkpoints)	5 days classroom & 1 supervised course	10	Eagle CBT integrated. Candidates (must be experienced x-ray operators) should undergo a selection process.
5D	Coaching Aviation Security Employees on The Job (OJT)	1 day classroom & 1 day OJT	16	For Lead Agents and Supervisors, following a selection process
5E	Airport Security & Airline Security Customer Service Training	½ - 1 day classroom	20	For aviation security employees working at airports or for airlines

CONTACT DETAILS

For further information and to learn how Eagle can help your organisation, please contact us:

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